

Anjuman-I-Islam's College of Hotel & Tourism Management Studies & Research (Affiliated to the University of Mumbai) 92, Dr. D. N. Road, Opp C.S.M.T. Mumbai - 400 001. Tel.: +91 22 2263 2817 / 9833279737 • Website : www.anjumanchtmsr.com E-mail: principal@anjumanihmct.org / principal@anjumanchtmsr.com

CRITERIA 6.5.1

INTERNAL QUALITY ASSURANCE SYSTEM



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6.5.1 Internal Quality Assurance cell (IQAC) has contributed significantly for institutionalizing the quality assurance strategies and process.

Anjuman I Islam's College of Hotel & Tourism Management Studies & research has rich culture of institutional functioning through participation among all stakeholders especially faculty, students, employer and alumni. The IQAC plays an important role in ensuring quality of the functioning of administrative and academic units of the college. The Internal Quality Assurance Cell constantly reviews, monitors and modifies the strategies, process and measures in practice to sustain and improve the quality of teaching- learning and upgrade the know-how and domain knowledge of its faculty members. It is mandatory for all the faculty members to submit Annual Performance Appraisal Report (APAR) which tends to self-evaluate them on the basis of a number of performance indicators viz. Research publications, paper presentations in National and International Conferences, innovative practices in teaching, awards extracurricular activities, commitment to social causes through extension activities and other academic achievements. These have been diligently implemented by the authorities and serve as effective mechanisms of self-evaluation.

IQAC contribution for institutionalizing in -

1. The quality assurance strategies & processes -

2. Teaching - Learning process -

3. Structures & methodologies of operations at periodic intervals -

4. Structures & methodologies of learning out comes at periodic intervals -

5. Recording the incremental improvements in various activities -

1. IQAC contribution in the quality assurance strategies & processes -

Curriculum delivery is the core function of HEI. The curriculum delivered by the teachers to the students. Quality teaching depends upon the quality teacher, academic calendar, proper timetable, ICT enabled classrooms, seminars, projects, online – offline lectures, presentation etc. are looked by IQAC.

2. IQAC contribution in Teaching - Learning process -

IQAC looks after the better quality in teaching – learning process The key indicators provided by NAAC for teaching learning process Ase looked upon by IIQA for qualitative Tourism Management Studies & Research 92, Dr. D. N. Road, Mumbai-400 001



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progression of Institution. It includes the student enrolment, profile of teachers, ratio of teacher to the student, up gradation of teaching learning process, Teacher quality in terms of technical qualification, focus on evaluation process & reforms in evaluation process. It also keen on student satisfaction survey (SSS) as well as IQAC works for student performance & learning outcomes.

3. Structures & methodologies of operations at periodic intervals -

IQAC contributes for better structures methodologies of operations at periodic intervals to assure the Internal Quality. IQAC looks into AMC – Annual Maintenance contracts for cleaning, water tanks, hygiene, washrooms, laboratories maintenance and fire extinguishers etc. services are maintained. IQAC actively involved in ICT operation systems, CCTV operating system.

4. IQAC contributes in structures and methodologies of learning outcomes at periodic intervals

Learning outcomes are calculated by calculation process, feedback process and placement progression process.

IQAC contributes for continuous Internal evaluation system as well as Semester end evaluation system. The evaluation result is directly related to the programme outcome a course outcome. The total percentage of all subject for which appeared examination is called programme outcome and course outcome. The programme is made up of different subjects and each subject outcome is called course outcome.

5. IQAC Contributes in recording the incremental improvement in various activities.

IQAC guides and monitors the various activities such as sports activities, research activities and practical event activities.

IQAC contributes for sports activities to be best by improvement in facilities with, T shirts, sports equipment and so on.

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IQAC similarly looks after betterment of every college activity at its level best

Principal Anjuman-I-Islam's College of Hotel & Tourism Management Studies & Research 92, Dr. D. N. Road, Mumbai-400 001